THE JOINT COMMISSION INTERNATIONAL IMPLEMENTATION AND ACCREDITATION IN HEALTH CARE SERVICE ORGANISATIONS

DR.K.RAVICHANDRAN*; DR.KARTHICK PRASANNA**

*CHAIR PERSON,
SCHOOL OF BUSINESS STUDIES,
MADURAI KAMARAJ UNIVERSITY,
MADURAI, INDIA.

**SENIOR OPERATIONS MANAGER,
CORNICHE HOSPITAL,
ABU DHABI, UAE.

ABSTRACT

Accreditation is a process in which an entity, separate and distinct from the health care organization, usually nongovernmental, assesses the health care organization to determine if it meets a set of requirements (standards) designed to improve the safety and quality of care. Accreditation is usually voluntary. Accreditation standards are usually regarded as optimal and achievable. Unquestionably, the Joint Commission is the central force in the external review of hospital quality. However, some debates are going on whether Accreditation improves quality and safety of the healthcare. Achieving accreditation does not guarantee that care is optimal. In general, Accreditation process is focusing on establishing a framework and foundation for consistent quality practice. However, the introduction of key performance indicators will reflect more directly the quality of hospital care delivery. The sustainability of the programme depends to a great degree on the commitment of hospitals and their sense of ownership. A general re-education of health professionals and the community towards creating an inherent culture of quality improvement is still needed in developing countries.

KEYWORDS: Accreditation, health care organization, improvement, quality.
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