PROVIDING QUALITY MANPOWER MANAGEMENT AT TRANSPORT SERVICE INDUSTRY

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(A CASE STUDY WITH REFERENCE TO INDIAN RAILWAYS AT GUNTAKAL DIVISION)

ABSTRACT

Transport – the very bases of modern civilization – has become largely synonymous in India with the railways. Indian railways are the lifeline of the country and are the principal mode of transport. There is no walk of life or sector of economy which does not depend heavily for its existence on the Indian railways. It extends opportunities of employment of labour, capital investment and encourages human enterprise, besides generating healthy competition towards progress. It also cuts across all barriers of caste, religion and narrow provincialism and parochialism. It’s very composition and operational system contributes vitally to building up a secular and social culture and political institutions enriching the life in general. The very size of this huge industry by its operation is a tremendous task. In other words, its health, in a way, is an indicator of the economy of the whole country.\(^1\)

Indian railways, Asia’s largest and the world’s fourth largest rail system\(^2\) ‘plays crucial role in India’s socio-economic transformation process by providing vital infrastructure. Infract, the introduction of railways has been historically the most powerful single indicator of take offs in many countries. Indian railways with their national network help to bring unity among the people of different regions with different languages, skills and knowledge by transporting people. They have also placed India among the first ten industrially developed countries in the world.

In the light of the new act passed by Indian parliament, in 1989, the objectives of Indian railways in general and south central railway in particular are as follows:-

KEYWORDS: Manpower, Selection, Recruitment & Indian Railways.